

Appendix A: Survey Results

BART Oakland Airport Connector Community Meeting East Oakland Multipurpose Senior Center Monday, June 14, 2010 Survey Results

A total of 43 surveys were submitted. Results received are detailed below.

1. How important are the following project benefits to you?

	Very Important	Somewhat Important	Not Important	Do Not Know	No Answer
Jobs for local residents	37	2	0	0	4
Youth employment opportunities	35	4	0	0	4
Frequent, reliable BART service to the airport for <u>local residents and employees</u>	25	11	2	0	5
Frequent, reliable BART service for <u>people travelling in and out of the Oakland Airport</u>	27	12	0	0	4
Environmental benefits (e.g., no diesel)	31	3	0	1	8

Comments:

- Half benefit of electricity at night Oakland. (comment difficult to decipher, may be inaccurate)

2. How satisfied are you with BART's proposed fares for the Oakland Airport Connector?

	Very Satisfied	Somewhat Satisfied	Not Satisfied	Do Not Know	No Answer
Discounted fare for airport employees	22	7	4	3	7
Estimated fare of \$1.65 to \$2.25 for seniors age 65 and up, persons with disabilities and youth ages 5 to 12	29	4	1	2	7
Estimated fare of \$4.50 to \$6.00 for average passenger	9	8	16	1	8

Note: For the question regarding fare for the average passenger, one respondent to the question checked both the "somewhat satisfied" and "not satisfied" checkboxes; that response has not been included in the tally.

Comments:

- \$2.00 basic fare
- \$2.00 fare for airport employees and public. Estimated fare of \$4.50 to \$6.00 for average passenger – no I can pay that to have someone to take me.

- Should be estimated \$3.50 fare for average passenger
- How much advertisement?

3. How well do you feel BART staff explained the Oakland Airport Connector Project?

Very Well	12
Somewhat Well	17
Poorly	5
Do Not Know	1
No Answer	8

4. How often, if at all, do you usually ride BART? (select only one)

Never	8
Less than once a month	16
1 – 3 days a month	9
1 – 2 days a week	3
3 days a week or more	2
No Answer	5

Comments:

- I ride transit and I am 90 years old.
- Union City over on BART – (*illegible*)

5a. Have you traveled to the Oakland Airport in the past 12 months?

Yes	33
No	8
Don't know	0
No Answer	2

5b. If yes, about how many times did you travel to the Oakland Airport in the past 12 months? (select only one)

1-2 times	15
3-10 times	18
More than 10 times	0
Did not travel to the Oakland Airport	8
Don't know	0
No Answer	2*

6. When you traveled to the Oakland Airport in the past 12 months, how did you get there? (select all that apply)

Private vehicle	26
AirBART	5
Bus	2
Shuttle	5
Other	3
Did not travel to the Oakland Airport	8
No Answer	1 *

Other modes of travel identified:

- Taxicab (identified by 3 respondents)

7. In which language do you prefer to communicate? (select only one)

English	37
Spanish	4
Chinese	0
Vietnamese	0
Tagalog	0
Korean	0
Russian	0
Other	0
No Answer	2*

*Please note that one survey had a blank second page, so this accounts for one of the “no answers” for Questions 5, 6 and 7.

8. What is your race or ethnic identification? (select one or more)

American Indian or Native	1
Asian or Pacific Islander	0
Black/African American	31
Spanish, Hispanic or Latino	4
White	6
Other	1

“Other” race or ethnic identification given:

- Indian
- Caucasian European (European American)

9. What type(s), if any, of community-based organizations do you participate in? (select one or more)

Religious	28
Political	8
Environmental	4
Urban/regional planning	5
Other	6

Other types of CBOs identified:

- Police community (identified by 2 respondents)
- Christian
- La Reunion de Hoy (identified by 2 respondents)

10. Do you have any additional comments or concerns?

- East Oakland needs jobs for youth and adult. Everything we get goes out to the other city. It seems like Oakland been discriminated against – stop putting Oakland on the back burner.
- Who will monitor the construction to ensure minority/residents are used on the job?
- 1. How will this project affect homeowners in this community? 2. Will this project cause a property tax increase?
- Keep fares low
- Lower fares, more stops (this comment written in Spanish and English, repeated by 2 respondents)
- BART should really lower their fares, as we can't ride because we have no jobs. (This comment repeated by 2 respondents)
- I want to know if it will make noise so people can't sleep
- I feel that Councilman Reid has publically demonized people he assumed did not come from East Oakland (non-African Americans). I am a 35 year resident of Oakland who has worked with grassroots organizations during that time to better the lives of low income people. My family has never earned more than 35k/year – Councilman Reid needs to be less hostile to the public who are concerned with the quality of our lives. I got no copy of the presentation.
- (Note: the following comments were written all over the form, and were very difficult to decipher, so some of the transcription may be inaccurate.) Overpasses – on International like Greenbrae School with the Childrens protection (*illegible*) and from one connection to the other! I do not care to advise finance to the airport – needless drilling and what is the cost of repairs to the bridge and tunnel. Wherever is what we have now still serve any feasible and expedient and comfortable. The additional cost is too great to imagine – and this labor will not be (*illegible*). (*illegible*) the (*illegible*) have it. First priority school/forest lighting. Also overpasses like Greenbrae! Mud slides and freedom of property. Really adore BART travel! It is the finest (*illegible*) you serve! I adore the classification of travelers and the speed and courtesy of the employees.

BART Oakland Airport Connector Community Meeting
Paradise Baptist Church
Saturday, June 19, 2010
Survey Results

A total of 28 surveys were submitted. Results received are detailed below.

1. Did you hear the full presentation on the Oakland Airport Connector Project at today's meeting?

Yes, I heard the full presentation	18
I heard part of the presentation	6
No, I did not hear the presentation	1
Do not know	0
No answer	3

2. How well do you feel BART staff explained the Oakland Airport Connector Project?

Very Well	7
Somewhat Well	11
Poorly	4
Do Not Know	1
No Answer	5

Note: One of the respondents who checked "poorly" crossed out that word, leaving the phrase "I am still unclear on some points."

Comments:

- (Checked "somewhat well") but community outreach was/is poor.

3. Which project benefits described in the presentation are of greatest importance to you?

	Very Important	Somewhat Important	Not Important	Do Not Know	No Answer
Jobs for local residents	24	1	0	0	3
Youth employment opportunities	21	2	2	0	3
Frequent, reliable BART service to the airport for <u>local residents and employees</u>	23	0	2	0	3
Frequent, reliable BART service for <u>people travelling in and out of the Oakland Airport</u>	12	3	2	0	3
Environmental benefits (e.g., no diesel)	21	1	1	0	5

Notes:

- One respondent checked both "Very Important" and "Somewhat Important" for "Frequent, reliable BART service for people travelling in and out of the Oakland Airport," so that response has not been counted.
- One respondent crossed out "Environmental Benefits" and replaced it with "less diesel fuel along the corridor" (but did not check any boxes).
- One respondent wrote in "no negative impacts on community, existing AC bus or BART rail services" (but did not check any boxes).

Comments:

- Re "Frequent, reliable BART service to the airport for local residents and employees:" accessibility via two stops to service all of Hegenberger.

4. How often, if at all, do you usually ride BART? (select only one)

Never	1
Less than once a month	9
1 – 3 days a month	8
1 – 2 days a week	3
3 days a week or more	6
No Answer	1

5. How often, if at all, do you travel to the Oakland Airport by car, AirBART, bus, shuttle or other methods? (select only one)

Never	0
Less than once a month	19
1 – 3 days a month	5
1 – 2 days a week	1
3 days a week or more	2
No Answer	1

6. What is the total annual income of your household before taxes? (select only one)

Under \$25,000	5
\$25,000 - \$40,000	4
\$41,000 - \$75,000	5
Over \$75,000	8
No answer given	6

Comments:

- Why? (this respondent did not answer the question)

7. In which language do you prefer to communicate? (select only one)

English	25
Spanish	0
Chinese	0
Vietnamese	0
Tagalog	0
Korean	0
Russian	0
Other	0
No Answer	3

8. What is your race or ethnic identification? (select one or more)

American Indian or Native	1
Asian or Pacific Islander	0
Black/African American	21
Spanish, Hispanic or Latino	0
White	1
Other	2

“Other” race or ethnic identification given:

- Human
- Italian
- One combination identified: American Indian or Native/Black-African American

Comments:

- Why? (this respondent did not answer the question)

9. What type(s), if any, of community-based organizations do you participate in? (select one or more)

Religious	16
Political	8
Environmental	6
Urban/regional planning	4
Other	10

Other types of CBOs identified:

- Educational/academic/media-based
- Community
- Neighborhood community based organization
- RAC/NCPC
- College awareness/engineering
- Church

- Education
- Las Palmas Community Group
- Association for the Improvement of Minorities at I.R.S.

10. Do you have any additional comments or concerns?

- BART needs to be honest!!! They cannot be trusted! If it hadn't been for the successful lawsuit against them, there would probably not have held these 3 community meetings in Elmhurst!
- 94603 area code jobs!
- We want to see the jobs from this project, to provide jobs to this community 94603.
- More info about OAC project, transportation decisions in general at BART. Satisfied with the information about fares – something about fare reductions for employees, seniors, youth, disabled.
- I take AC #73 to Oakland Airport.
- Is this sustainable? Process, process, process! Please keep me informed of future meetings and info availability.
- I would like to request a copy of the project's communication plan and goals and objectives.
- BART staff answers not very objective, too biased in responses. Need community oversight; permanent community participation over entire project; all East Oakland stakeholders should be a part of these public meetings.
- Yes, I would like to hear more about ways to increase positive awareness and help people from focusing on negative decision that some people have made. Continue to prevent individuals from getting into a lower status of the society.
- I am NOT for this connector.
- Need the two local stops for local people.
- Having been part of the original connector committee (early 90s) – the need for 2 stops to aid in the economic growth to the area is crucial. The fact that taxpayer funds are being used then a full fledged system needs to address the travel/community needs of those wishing to shop, work/commute to the potential growth once this system is completed.
- Jobs for area outside of BART – full-time and part-time. Impact of traffic for public. Use Paradise as an employment hub and use PBC members to run/employment/conduct interview (I'm retired and interested in employment in this area).
- My main concern would be jobs for the minority/myself.
- Hire local.
- Turner and Flat Iron should be present to answer construction questions and discuss concerns.

**BART Oakland Airport Connector Community Meetings
Oakland Airport
Thursday, June 24, 2010
Survey Results**

Two meetings were held at the Oakland Airport on Thursday, June 24, 2010 – one from 8:00-10:00 a.m. and the other from 3:00-5:00 p.m. A total of 11 surveys were submitted. Results received are detailed below.

1. How important are the following project benefits to you?

	Very Important	Somewhat Important	Not Important	Do Not Know	No Answer
Jobs for local residents	9	2	0	0	0
Youth employment opportunities	5	5	0	1	0
Frequent, reliable BART service to the airport for <u>local residents and employees</u>	10	1	0	0	0
Frequent, reliable BART service for <u>people travelling in and out of the Oakland Airport</u>	11	0	0	0	0
Environmental benefits (e.g., no diesel)	7	3	1	0	0

2. How satisfied are you with BART's proposed fares for the Oakland Airport Connector?

	Very Satisfied	Somewhat Satisfied	Not Satisfied	Do Not Know	No Answer
Discounted fare for airport employees	10	1	0	0	0
Estimated fare of \$1.65 to \$2.25 for seniors age 65 and up, persons with disabilities and youth ages 5 to 12	11	0	0	0	0
Estimated fare of \$4.50 to \$6.00 for average passenger	5	3	3	0	0

Note: On the question re. the estimated fare for the average passenger, one respondent checked both the "Somewhat Satisfied" and the "Not Satisfied" boxes, but wrote "OK" on the "Not Satisfied" box. This vote has been counted as "Not Satisfied."

3. How well do you feel BART staff explained the Oakland Airport Connector Project?

Very Well	8
Somewhat Well	2
Poorly	0
Do Not Know	0
No Answer	1

4. How often, if at all, do you usually ride BART? (select only one)

Never	0
Less than once a month	6
1 – 3 days a month	3
1 – 2 days a week	2
3 days a week or more	0
No Answer	0

5. How often, if at all, do you travel to the Oakland Airport? (select only one)

Never	0
Less than once a month	0
1 – 3 days a month	0
1 – 2 days a week	0
3 days a week or more	11
No Answer	0

Comments:

- Daily

6. When you traveled to the Oakland Airport in the past 12 months, how did you get there? (select all that apply)

Private vehicle	9
AirBART	4
Bus	0
Shuttle	0
Other	1
Did not travel to the Oakland Airport	0
No Answer	0

Other modes of travel identified:

- Taxi

7. In which language do you prefer to communicate? (select only one)

English	11
Spanish	0
Chinese	0
Vietnamese	0
Tagalog	0
Korean	0
Russian	0
Other	0
No Answer	0

8. What is your race or ethnic identification? (select one or more)

American Indian or Native	0
Asian or Pacific Islander	1
Black/African American	5
Spanish, Hispanic or Latino	0
White	5
Other	0

9. What type(s), if any, of community-based organizations do you participate in? (select one or more)

Religious	1
Political	1
Environmental	1
Urban/regional planning	3
Other	2

Other types of CBOs identified:

- PTA
- Youth non-profit org. (Oak)

10. Do you have any additional comments or concerns?

- As an employee of the Oakland Airport, I would use BART more if a train was available. I am not a fan of AirBART.